**Ahmad Atiyah**

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Master graduate seeking career opportunity in Software Development. Quick learner who is able to grasp and adapt to new technologies and environments. Well organized and detail-focused with outstanding communication, analytical, and technical writing skills. Outstanding problem solving skills with excellent multitasking abilities. Team player who is able to work collaboratively with all. Keen interest in learning other cultures and languages. Native Arabic speaker with excellent fluency in English.

**EDUCATION**

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| **Master of Computer Science & Information Systems** | **2015** |
| Southern University at New Orleans  GPA: 3.93  Developed a mobile application for Android operated devices as a final project for my graduate degree, using App Inventor 2. | |
| **Bachelor of Computer Information Systems (CIS)** | **2011** |
| Al-Zaytoonah University of Jordan | |

**EXPERIENCE**

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| **Code Immersion Bootcamp** | **April 2016 – Present** |
| Tech Talent South | Dallas, TX |

* Enrolled in a Coding Bootcamp that covers the fundamentals of web development and programming.
* Topics covered: Ruby on Rails, HTML, CSS, JavaScript, APIs, Databases, Material Design, Git, GitHub, and Ruby Gems.
* Developed UGiftMe, a social website that allows users to find out what gift(s) their friends desire by simply visiting their page, as a final project using Ruby on Rails. [Link to Github Page](https://www.github.com/aatiyah/giftme).
* UGiftMe was developed using Ruby on Rails and Material Design for the Front-end. Gems used include Devise, Public\_Activity, and Nokogiri.

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| **Graduate School Teaching Assistant (TA)** | **September 2013 – May 2015** |
| Southern University at New Orleans (SUNO) | New Orleans, LA |

* Assisted graduate program professors with grading, class preparations, lectures, and research. Conducted computer lab assistance, including assisting lab attendees with assignments, software, hardware issues, and other computer related support.
* Developed a mobile application for Android operated devices as a final project for my graduate degree, using App Inventor 2.
* Assisted the school’s IT department with software installation for the labs and faculty.
* Helped the faculty and lab attendants with software and hardware troubleshooting.
* Obtained fundamental knowledge in several IT fields including Project Management, Systems Analysis, System Development Life Cycle (SDLC), Information Security, Web Design, Database, and Programing.

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| **IT & Supply Chain Manager** | **December 2011 – May 2013** |
| International Rescue Committee (IRC) | Amman, Jordan |

* Voted Employee of the Month among IRC offices worldwide.
* Managed the IT and Supply Chain department, including monitoring and supervision of all activities performed by the team, prioritized and distributed tasks effectively and efficiently ensuring all requests were tracked and a proper follow up was provided.
* While managing a team of 13 employees, I worked with Field Office IT personnel, Supply Chain staff, and emergency staff to ensure proper implementation of IRC’s IT and Supply Chain practices in all field offices according to IRC’s standard policies and manuals.
* Liaised with headquarters regarding all IT related tasks and ensured the implementation of recommended IT policies and regulations, including proper installation of ICT equipment, software, and maintenance in both main and field offices.
* Implemented job and site specific training to ensure that all IT and Supply Chain staff possessed the knowledge and skills commensurate with their responsibilities.
* Monitored all IT and Supply Chain sections of budgets and tracked expenditure, and performed follow up as necessary, including timely information and budgetary comments regarding any realignment.
* Identified staffing and/or skill gaps and made sure these gaps/needs were filled.
* Trained newly hired IT and Supply Chain staff in IT procedures/practices, warehousing, procurement, and transportation procedures.

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| **Technical Assistant, Operational Center Geneva (Iraqi Mission)** | **July 2009 – December 2011** |
| Doctors without Borders / Médecins Sans Frontières (MSF) | Amman, Jordan |

* Conducted the proper installation and management of all IT equipment at the MSFCH office and apartments.
* Installed and updated software on all MSF machines according to the organization’s standards and regulations.
* Conducted any necessary troubleshooting on all MSF IT equipment.
* Provided technical support for all MSF staff.
* Performed regular checks to ensure all machines operated properly and all needed maintenance was performed.
* Participated in the procurement process for all IT related purchases for the MSF office and guesthouses.
* Installed new IT equipment, when needed, including desktops, laptops, printers, scanners, and photocopiers.
* Participated in weekly management meetings to ensure all technical needs were covered and gave an update on any challenges for the weekly plan.
* Ensured the proper use, monitoring and maintenance of infrastructures, installations and equipment of computers in coordination with the IT department in Geneva.

**SKILLS**

Back-end . Front-end . Ruby on Rails . HTML . CSS

APIs . Databases . Materialize . Git . GitHub . Ruby Gems

Systems Analysis . System Development Life Cycle (SDLC) . Project Management